

BARC Performance "At-A-Glance"

09/01/2023-9/30/2023



Live Release:

| | |
|--|--------------|
| Animals Transferred to RPM, Rescued Pets | 430 |
| Total Transfers: | 693 |
| % Transferred to RPM: | 62.0% |
| Payments to RPM: | \$32,250 |
| Adoptions: | 290 |
| Return to Owner (RTO): | 67 |
| Trap, Neuter & Release: | 29 |
| Animals Euthanized: | 264 |
| Dog Live Release %: | 74.8% |
| Cat Live Release %: | 93.5% |
| Total Live Release %: | 80.2% |

AEO Activity:

| | |
|--------------------------------|---------------|
| Total Calls for Service: | 4,742 |
| Total Service Calls Completed: | 2,689 |
| % Answered Calls: | 56.71% |
| <u>Priority 1:</u> | |
| Incoming Calls: | 801 |
| Completed: | 789 |
| Dispatched: | 1 |
| Pending: | 0 |
| Cancelled: | 11 |
| % Answered Calls: | 98.63% |
| <u>Priority 2:</u> | |
| Incoming Calls: | 415 |
| Completed: | 405 |
| Dispatched: | 0 |
| Pending: | 0 |
| Cancelled: | 10 |
| % Answered Calls: | 97.59% |
| <u>Priority 3:</u> | |
| Incoming Calls: | 965 |
| Completed: | 944 |
| Dispatched: | 9 |
| Pending: | 0 |
| Cancelled: | 12 |
| % Answered Calls: | 98.76% |
| <u>Priority 4:</u> | |
| Incoming Calls: | 2,559 |
| Completed: | 540 |
| Dispatched: | 0 |
| Pending: | 0 |
| Cancelled: | 2,019 |
| % Answered Calls: | 21.10% |
| <u>Priority 5:</u> | |
| Incoming Calls: | 2 |
| Completed: | 1 |
| Dispatched: | 0 |
| Pending: | 0 |
| Cancelled: | 1 |
| % Answered Calls: | 50.00% |

Live Release

BARC's live
accepted m
complete r
1 Rescued Pe
0 BARC partn
11 rescue part
BARC pays
RPM is an ii
Total Trans

Intake:

| | |
|----------------------|--------------|
| Over the Counter: | 731 |
| Field: | 833 |
| % Stray: | 65% |
| % Owner Turn-in: | 26% |
| % Other: | 9% |
| Total Intake: | 1,564 |

Intake:
The total in
0 from what
10 Over the Cc
Field= Anim

Spay/ Neuter Surgeries Performed:

| | |
|-------------------------|------------|
| HPS: | 14 |
| In House: | 392 |
| Houston Partners: | 151 |
| Total Surgeries: | 557 |

Spay/ Neut
HPS= Hea
HPS- This
9 irresponsib
0 constituent
12 medication
Fixin' Houst
our walk-in

Revenue:

| | |
|------------------------|------------------|
| Wellness/Fixin' Housto | \$ 26,706 |
| ACO Fees: | \$4,724 |
| Licensing: | 41,952 |
| Private Funds: | \$6,144 |
| Adoptions: | \$7,063 |
| Total Revenue: | \$ 86,589 |

ACO Activit
All calls for
0 urgent whil
Cruelty Cor

Licensing:

| | |
|---------------|-------|
| New Licenses: | 1,176 |
| Renewals: | 1,804 |

"Dispatcher
2 been comp
1 categories ;
0
0
1

Field Activity:

| | |
|------------------------|-----|
| Citations issued: | 236 |
| Bites investigated: | 72 |
| Cruelty Confiscations: | 14 |



Release:

Release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescue Movement=RPM, a nonprofit animal rescue group with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active partner. % Transferred to RPM = # transferred to RPM/total transfers.

RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Adoptions- Does not include TNR and Community Cats

Intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Owner Turned In (OTC) = animals turned-in at BARC by citizens
Animals that were picked-up by animal control officers

Spay/Neuter Surgeries Performed:

Healthy Pets Healthy Streets

Healthy Pets Healthy Streets initiative is a collaborative effort between several groups. The purpose is to address the needs of pet owners in high intake zip codes. This program provides an opportunity for pet owners to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick prevention, and education on responsible pet ownership.

Spay/Neuter is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our clinic. Find out more here: <http://barchoustonblog.com/>

Response Time:

Animal control support are queued using a priority matrix. Priority one calls are the most critical, priority five calls are less critical.

Confiscations = The number of animals picked-up as part of a cruelty investigation

"Unanswered" and "Pending" calls are in a queue waiting for a response. While the call may not have been answered at the time of this report, there is an expectation of a disposition; therefore, these are included in the answered calls calculation.